

EXHIBIT A

Minor Access Affidavit

ALYON Technologies

Send completed Affidavit
to: Alyon Technologies PO Box
923299 Norcross, GA 30010-
3299

Customer Information:

Name:
Address:
City/State/Zip Code:
Home Phone Number:
Work Phone Number:
Alyon Technologies Account Number:
Alyon Technologies Billing Phone Number:

Dispute Information:

Nature of Disputed Charges: A minor accessed the service without my authorization.
Amount of Disputed Charges: \$
Date(s) of Invoice in Dispute:
Give a brief explanation of the dispute (explain why you think you think a child incurred the charges):
If you need additional space, please use the reverse of this form. Responses will be sent to the addresses listed on the account. To be eligible for a credit, you must affirm that the information you are submitting is truthful and accurate to the best of your knowledge. Please be aware that in an agreed Order approved by the Federal Court for the Northern District of Georgia and the Federal Trade Commission, Alyon has retained all of its legal rights to pursue appropriate legal action against any consumer who submits an untruthful affidavit.

I declare that the foregoing is true and correct to the best of my knowledge and make this statement subject to the penalties for perjury under 18 U.S.C. § 1001 and 28 U.S.C. § 1746, which provide for a possible fine or imprisonment of not more than five (5) years, or both.

_____Signature _____Print your name _____Date

EXHIBIT B

ALYON Technologies

No Authorization Affidavit

Send completed Affidavit
to: Alyon Technologies PO Box
923299 Norcross, GA 30010-
3299

Customer Information:

Name:
Address:
City/State/Zip Code:
Home Phone Number:
Work Phone Number:
Alyon Technologies Account Number:
Alyon Technologies Billing Phone Number:

Dispute Information:

Nature of Disputed Charges: I am the line subscriber (the person responsible for the bill) for the telephone number being billed. I never personally accessed the service nor authorized anyone else to access the service.
Amount of Disputed Charges: \$
Date(s) of Invoice in Dispute:
Give a brief explanation of the dispute:
If you need additional space, please use the reverse of this form. Responses will be sent to the addresses listed on the account. To be eligible for a credit, you must affirm that the information you are submitting is truthful and accurate to the best of your knowledge. Please be aware that in an agreed Order approved by the Federal Court for the Northern District of Georgia and the Federal Trade Commission, Alyon has retained all of its legal rights to pursue appropriate legal action against any consumer who submits an untruthful affidavit.

I declare that the foregoing is true and correct to the best of my knowledge and make this statement subject to the penalties for perjury under 18 U.S.C. § 1001 and 28 U.S.C. § 1746, which provide for a possible fine or imprisonment of not more than five (5) years, or both.

_____Signature _____Print your name _____Date

EXHIBIT C

Wrong Number Affidavit

ALYON Technologies

Send completed Affidavit
to: Alyon Technologies PO Box
923299 Norcross, GA 30010-
3299

Customer Information:

Name:
Address:
City/State/Zip Code:
Home Phone Number:
Work Phone Number:
Alyon Technologies Account Number:
Alyon Technologies Billing Phone Number:

Dispute Information:

Nature of Disputed Charges: The telephone number on the bill is not a telephone number that I was subscribed to at the time of the charges itemized on the bill.
Amount of Disputed Charges: \$
Date(s) of Invoice in Dispute:
Give a brief explanation of the dispute (explain why you think you were billed for a call you are not responsible for):
If you need additional space, please use the reverse of this form. Responses will be sent to the addresses listed on the account. To be eligible for a credit, you must affirm that the information you are submitting is truthful and accurate to the best of your knowledge. Please be aware that in an agreed Order approved by the Federal Court for the Northern District of Georgia and the Federal Trade Commission, Alyon has retained all of its legal rights to pursue appropriate legal action against any consumer who submits an untruthful affidavit.

I declare that the foregoing is true and correct to the best of my knowledge and make this statement subject to the penalties for perjury under 18 U.S.C. § 1001 and 28 U.S.C. § 1746, which provide for a possible fine or imprisonment of not more than five (5) years, or both.

_____ Signature _____ Print your name _____ Date

EXHIBIT E
INSERT ON BILLING STATEMENT

The following text shall appear on the front of the bill:

A Court's Order gives you the right to dispute this bill. See back.

The following text shall appear on the back of the bill:

Pursuant to an agreed Order approved by the Federal Court for the Northern District of Georgia and the Federal Trade Commission ("FTC"), you have an opportunity to dispute this bill. If you wish to dispute this bill, you may do so by following the procedures set forth on Alyon's website at [insert link], or on the FTC's website at [insert link]. These procedures require that you submit, under penalty of perjury, a sworn affidavit setting forth the facts you contend support your claim that the billed charges are not owed by you. The affidavit must be downloaded, signed, and received by the Company by First Class Mail no later than forty-five (45) days from the date on your billing statement. Moreover, in its agreed Order, Alyon has retained all of its legal rights to pursue appropriate legal action against any consumer who submits an untruthful affidavit.

EXHIBIT F
ALYON HOME PAGE FOR DISPUTE RESOLUTION

Dispute Resolution Process: The procedures on this page apply only to those consumers who have received a bill for Videotext Service charges incurred on or before June 15, 2003, and who have not communicated with Alyon concerning this bill in the past. If you are such a consumer, you have an opportunity to dispute this bill pursuant to an agreed Order approved by the Federal Court for the Northern District of Georgia and the Federal Trade Commission.

If you believe you should not be required to pay the billed charges, you may follow the dispute procedures set forth below which include fully completing and signing an affidavit (forms of which are furnished below). The facts and information you furnish in your affidavit is represented by you as being true and correct to the best of your knowledge. Please understand that under the law, a false statement by you may subject you to penalties for perjury which may include a fine or imprisonment for up to five (5) years or both. Moreover, in its agreed Order, Alyon has retained all of its legal rights to pursue appropriate legal action against any consumer who submits an untruthful affidavit. Therefore, you should carefully review the three affidavit forms provided below and, if applicable, complete and execute the appropriate one and return it by First Class Mail to the Company. The Company must receive your affidavit NO LATER THAN forty-five (45) days from the date contained on your billing statement.

**[INCLUDE HYPERLINK TO DOWNLOADABLE VERSIONS OF
WRONG NUMBER AFFIDAVIT
NO AUTHORIZATION AFFIDAVIT
MINOR ACCESS AFFIDAVIT]**